



Republic of the Philippines  
**DEPARTMENT OF TRANSPORTATION & COMMUNICATIONS**  
OFFICE OF THE SECRETARY

12 May 1994

DEPARTMENT ORDER NO. 94-791

Subject : **IMPLEMENTING GUIDELINES/POLICIES ON THE AUTHORIZATION OF PUJ/OV SHUTTLE SERVICES**

It has been observed that several public transport operators are investing in "shuttle services". Policies/guidelines covering this type of service is yet to be promulgated. Hence, to address queries and any misrepresentations or inconsistencies, herewith provided, for guidance, are the policies and guidelines governing the operation of shuttle services.

Definition of Shuttle Service

It is a special type of transport service that may be operated by private investors by virtue of a franchise, servicing a definite number of clientele for a specific time period, origin and destination.

Service Limitations

1. It shall be operating on a definite origin and destination with no loading/unloading activities allowed in-between;
2. It shall operate only on a specific time period;
3. It shall service a distinct number of clientele, hence, contract of services is required;
4. Operation shall be allowed between the area of residence and/or place of work by the clients and the main trunkline where regular public transport services are available;
5. Off-street terminal cum lay-over areas on both ends of the applied route shall be provided and maintained by the operators; and

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6. Operation shall be subject to the terms and conditions of Certificate of Public Convenience (CPC).

Prospective Investors

A company, residential area developer, homeowner/employee's association may apply to operate shuttle services. The contract of service entered into by and between the service provider and the users shall be required as basis in granting CPC.

This Order shall take effect immediately and shall supersede any provision of existing rules and regulations which are inconsistent herewith and are hereby repealed or modified accordingly.



JESUS B. GARCIA, JR.  
Secretary

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